

Upgrade Services for Oracle

Faster, higher-quality upgrades at lower risk.

NTT DATA's upgrade services can help you leverage the latest version of Oracle E-Business Suite (Oracle EBS), technology advances (like Service Oriented Architecture), and richer functionality to achieve process improvements that deliver efficiency gains across your business.



Oracle Accelerate
For Midsize Companies

Proprietary Methodology and Tools Save Up to 40%

NTT DATA's proven Oracle EBS upgrade methodology, EZ Path, includes best-in-class processes and proprietary tools, such as OptimizerSM, that help reduce risk, increase predictability, and reduce down time, making upgrades easier, faster, smoother, and more efficient.

Oracle OptimizerSM for R12 upgrades significantly reduces the total costs of an upgrade by up to 40% compared to traditional approaches. The tool helps you plan and budget with complete visibility into what it will take to upgrade, making it more predictable while reducing risk.

Visibility into Upgrades Before You Begin

Our accelerated delivery approach simplifies pre-project analysis and your entire upgrade process with the use of OptimizerSM to deliver the following business benefits:

- » Provides cost savings of up to 40% on upgrades
- » Optimizes code remediation efforts
- » Mitigates the risk associated with upgrades and executes upgrades seamlessly
- » Enhances capabilities by leveraging existing and new functionality

This non-invasive tool runs on your environment to:

- » Create an inventory of all your reports, interfaces, customizations, extensions, forms, and workflow (RICEFW) objects
- » Analyze and report the impact and required changes to the RICEFW objects to keep them compatible with newer versions
- » Help you estimate and optimize the remediation effort
- » Facilitate old data carryover vs. archival decisions

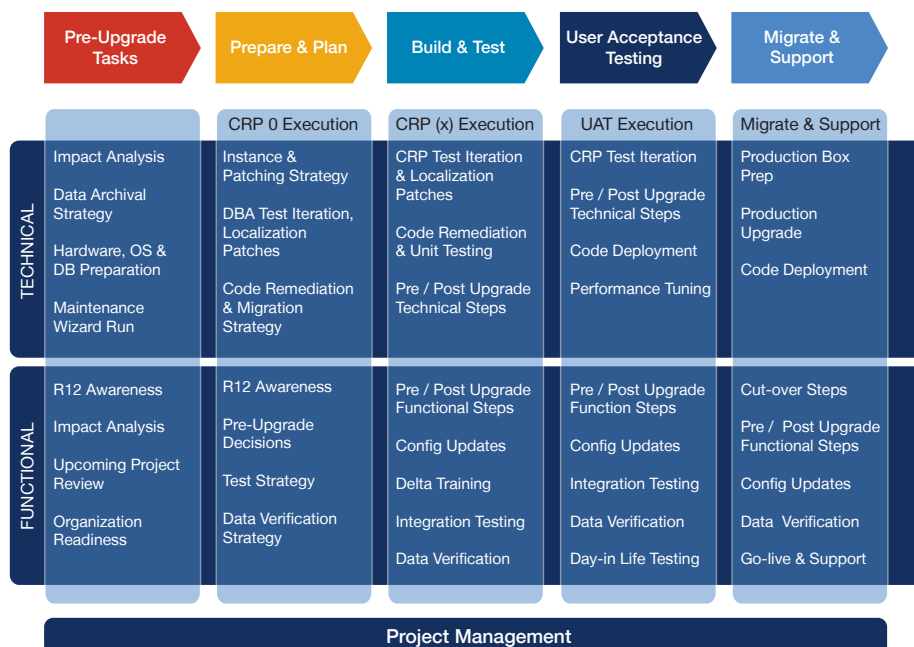
Why NTT DATA for Your Oracle Upgrades

- » 2,500 Oracle consultants worldwide
- » 50,000 IT professionals worldwide
- » Global coverage; local management
- » Scalable, flexible, responsive
- » Oracle Platinum Partner
- » Oracle Business Accelerate certifications
- » Offices and delivery centers across the globe
- » Deep industry insights and technical expertise
- » Unmatched project management
- » Proven solutions, intellectual property, and methodologies

A Proven Project Management Methodology and Framework

To ensure a seamless upgrade with minimal disruption to your day-to-day business operations, we leverage EZ Path, our proven project management methodology and framework, to build in predictability and mitigate risk. Built and refined over more than a decade, this helps ensure your upgrade will be delivered on-time and on-budget, every time.

Upgrade Methodology



Certifications Ensure Quality

NTT DATA quality certifications ensure the protection and confidentiality of critical client data:

- » SW CMMI L5
- » PCMMI L4
- » ISO 90001 and ISO 27001

Oracle Partnerships

- » Oracle Platinum Partner
- » Oracle Accelerate Partner/OBA certified
- » Fusion Apps Testing Partner
- » Testing (ATS) upgrades

Client Success Snapshot

A global company in Chicago with 750 associates needed to optimize its Oracle environment by upgrading to R12 so it could add additional functionality and automate processes. NTT DATA's Oracle OptimizerSM tool was used to provide a clear picture of the required scope, time, and budget. As a result, we accelerated the R12 upgrade by 30% and reduced the cost and the effort compared to traditional upgrade approaches.

About NTT DATA

NTT DATA is your Innovation Partner anywhere around the world, with operations in more than 35 countries. NTT DATA emphasizes long-term commitment and combines global reach and local intimacy to provide premier professional services, from consulting, application services, business process and IT outsourcing to cloud-based solutions.

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